

Aune Osborn Campground Reservation Fees & Cancellation Policy

Reservation Fees:

Credit Card Transaction & Reservation fee is \$8.00

Walk-In Cash Customers Reservation fee is \$3.00.

The reservation fee is non-refundable.

Payment in full is due at the time the reservation is made.

Reservations by mail or email are no longer accepted.

Cancellations:

\$10.00 modification/cancellation fee is charged on all cancellations or modifications that result in a shortened stay.

Cancellation notice must be given 5 days before the arrival time, check-in time to receive a partial refund of unused nights.

Refunds:

If cancelled or modified 5 days prior to reservation's arrival time, unused camp nights will be eligible for a partial refund as follows:

- Minimum Refund amount is \$15. Refunds calculated for less than \$15 will not be processed.
- Cancellations with less than 5 days notice of unused nights will NOT be refunded.
- Unused nights will be refunded less 25% cancellation charge, as long as notice is given 5 days prior to scheduled arrival time.
- Reservations that are cancelled on the same day they are created will only be assessed the \$10.00 cancellation fee.
- Modifications to reservations that do not affect the length of stay, will only be assessed the \$10.00 modification fee.
- Modifications to reservations that results in an increase in the length of stay, will not be charged any modification fee.

Late Arrivals:

Reservations are held until 3:00 pm, two days after your scheduled arrival date. If arriving after 3:00 pm two days after your scheduled arrival date, you must notify the office to delay the arrival date or cancel the reservation. Failure to do so will result in a no-show and a loss of reservation charges.

Check out time is 12:00 pm

Check in time is 3:00 pm

Additional charges may apply for late check out and early check in.