

Bill Pay and Utility Services

Citizens may visit the Utility Billing Department to:

- Set up [water/sewer services](#)
- Make arrangements for [AutoPay](#) or [E-Billing](#)
- Request assistance with online payments
- Order final meter reads to discontinue water service
- Change the name on an account or set up a new account (ID required)
- Ask questions about your water bill or request history on your account
- Request service for meter read issues, high usage, leak adjustments, etc.
- Call or stop in if your water service has been interrupted for an unknown reason
- Call or stop in if your water service has been disconnected due to late payments and to have service reinstated



**WHY YOU WILL LOVE
EBILLING** 

FOR YOUR WATER BILL

- Paperless utility bill sent to your inbox.
- View, save or print your utility bill.
- Easy, safe and free to sign up.
- No extra charges.



Please call the Utility Billing office at (906) 632-5722 with any questions

PAYMENT OPTIONS:

- Paying in person at City Hall - 225 E. Portage Avenue, Sault Ste. Marie, MI 49783. Payment can be made by cash, check, or credit card. If after normal business hours, there is a drop box available on the north side of City Hall.
- Payments can be made by check by mailing it to the Treasurer's Office at the same address. Do not send cash through the mail.
- Payments can be made online by selecting the link below.
- Payments can be made by calling 1-844-903-2326 or by contacting Customer Service at 906-632-5700.
- **DON'T FORGET** you can save time by signing up for [E-Billing](#) or [Autopay](#)!

ONLINE PAYMENT OPTIONS:

- > [Tax Payments](#)
- > [Water Payments](#)
- > [To Pay an Invoice](#)
- > [Special Assessments](#)
- > [Delinquent Personal Property](#)
- > [Miscellaneous Payments \(Licenses, Permits, Parking Tickets\)](#)
- > [Building Department Payments](#)

Convenience fees will be applied to online transactions.

Water payment plans are available during financial hardships. Please call 906-632-5722 to discuss options.

Supporting Documents

Application for Auto Pay 53.95 KB

Application for E-Billing 185.69 KB

Application for Water/Sewer Service 108.24 KB

Request for Approval of On-Site Private Utilities 429.17 KB

Second Water Meter Installation Program for Outside Water Consumption 179.1 KB

Water and Sewer Rates in Gallons 26.74 KB

